

Casualty Notification Officer (CNO) and Casualty Assistance Officer (CAO) Training Process: For eligible Soldiers to receive training to become a CNO or CAO

Description

Soldiers designated for CNO and CAO training are required to undergo two days of resident training conducted by their servicing Casualty Assistance Center (CAC) or a certified trainer within the State. Refresher training is required annually and can be taken through the online refresher method located on the Casualty and Mortuary Affairs Operations Center (CMAOC) Website. Soldiers are selected for training and subsequent placement on the State Duty Roster by the State Casualty Operations Manager or designated personnel. AR 600-8-1 (Army Casualty Program) states that all Soldiers should meet the following qualifications: active duty status, mature with six or more years of service, grade of CPT or higher, grade of CW2 or higher, and NCO's in the grade of SFC or higher. Successful course completion will result in certification and Soldier being placed on State CNO/CAO Duty Roster.

Regulations and Supporting Resources

[AR 220-45, Duty Roster](#)

[AR 600-8-1, Army Casualty Program](#)

Casualty and Mortuary Affairs Operations Center (CMAOC) – Casualty Assistance Officer (CAO) Training Guide

Casualty and Mortuary Affairs Operations Center (CMAOC) – Casualty Notification Officer (CNO) Training Guide

[DoDI 1300.18, Department of Defense \(DoD\) Personnel Casualty Matters, Policies, and Procedures](#)

Documents and Forms

[DA Form 6, Duty Roster](#)

Training Casualty Notification Officer (CNO) and Casualty Assistance Officer (CAO) Completion Certificate

Related Processes

[Input New Casualty Mission into CMM Database Process](#)

[Request for Orders \(RFO\) and Line of Accounting \(LOA\) Authorization Process](#)

Systems

[Casualty Mission Management \(CMM\) Website – Login](#)

Points of Contact

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