

Medical Management Processing System (MMPS) and Medical Management Activity (MMA) Process: Monitoring, managing, and facilitating medical recovery for medically non-available Soldiers

No.	Activity/Decision Point Name	Description	Regulations and Supporting Resources	Documents and Forms	Systems	Notes
1	Review status of existing issue to determine placement in MMPS	In accordance with (IAW) ARNG-HRH Policy Memorandum 10-051, the BN MRNCO reviews list of Soldiers with a Medical Readiness Class of 3B (MR3B) to determine appropriate placement in MMPS.	ARNG-HRH Policy Memorandum 10-051			Medical Readiness Class 3B (MR3B) is given when medical condition will take greater than 30 days to correct.
2	Identify Soldier with medical issue through SRP, PHA, PDHRA, or Soldier self-report	IAW ARNG-HRH Policy Memorandum 10-051, Enclosure 1 CSG, the Soldier is identified with a medically non-available issue through medical issue through Soldier Readiness Program (SRP), Physical Health Assessment (PHA), Post-Deployment Health Reassessment (PDHRA), or Soldier self-report.	ARNG-HRH Policy Memorandum 10-051, Enclosure 1 CSG			
3	Review Soldier's case and assist with tasks to gather appropriate information	The BN MRNCO collects data and information of what care the Soldier has had up to this point. The BN MRNCO assists the Soldier in any of a number of tasks to include, but not limited to obtaining a DA Form 2173 (Statement of Medical Examination and Duty Status), a temporary profile, assisting in establishing an initial provider appointment, and collecting any pertinent medical records to forward to the Office of the State Surgeon.		DA Form 2173		
3a	Coordinate with BN MRNCO to initiate LOD	The HSS and the BN MRNCO assist the Soldier with obtaining a DA Form 2173 (Statement of Medical Examination and Duty Status).		DA Form 2173		

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3b	Issue profile (if not issued) (e-Profile)	The BN MRNCO assists the Soldier with obtaining a temporary profile from the Military Health Care Provider. All cases, regardless of type or duration, must be documented in the e-Profile Module of the Medical Operational Data System (MODS).			e-Profile	
4	Does Soldier require in-depth and continual care beyond 3 months?	<p>BN MRNCO works with the Case Management Team (Case Manager (CM) and Care Coordinator (CC)) to determine if the Soldier requires more in-depth or continual health care that extends beyond 90 days.</p> <p>At this point, Soldier can be recommended for direct assignment into the MMA. BN MRNCO and Case Management Team communicates with The State G-1, State Surgeon, the Soldier's brigade-level commander (losing entity), and a designated representative from the MMA (gaining entity) or their respective designees.</p>				
5	Continue to monitor Soldier until complete resolution of issue	Soldiers whose health condition do not require medical care beyond 90 days will be monitored by the MRNCO until they have fully recovered.				
6	Forward case to CM for review and assignment of case	Should the Soldier require more in-depth or continual health care that extends beyond 90 days from the identification of the issue(s) by the BN MRNCO, the BN MRNCO collaborates with the State Case Manager.				The BN MRNCO provides the Command with a monthly report of all MR3B Soldiers for the entire timeframe that the Soldier is considered to be medically non-deployable.

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7	Review and assign case to care coordinator	The CM evaluates the case based on the medical documentation and assigns it to a CC.				CM consults and assists CC to assess Soldier's current and future needs.
8	Receive case and assist Soldier with healthcare process until complete resolution	Under the CC, the injured Soldier will continue the healthcare process in collaboration with the CM as directed. CCs assist Soldiers with tracking medical and dental appointments, assuring attendance, maintaining communication as required with the Soldiers, and continue to update/collect current medical records.			e-Profile	
9	<p><u>Case Meeting 2-Max. 6 months</u> Conduct case meeting to evaluate current status of Soldier to determine:</p> <ul style="list-style-type: none"> -Amendment of profile -Ensure specialty appointment -Consideration for entrance into MMA 	<p>IAW AR 40-501 (Standards of Medical Fitness), Chapter 7, Paragraph 4c, the CM team facilitates Case Meetings up to or at a maximum of three, six, nine and or twelve months with required personnel ensuring that the Soldier's profile has been amended appropriately and the Soldier has been evaluated for entrance into the MMA.</p> <p>Soldier continues with the process and additional meetings are held if Soldier is not assigned to MMA.</p>	AR 40-501, Chapter 7, Paragraph 4c		e-Profile	If determined that Soldier requires MMA, Case Meeting Personnel includes: The State G-1, State Surgeon, the Soldier's brigade-level commander (losing entity), and a designated representative from the MMA (gaining entity) or their respective designees.
10	<p><u>Case Meeting 3-Max. 9 months</u> Conduct case meeting to evaluate current status of Soldier to determine:</p> <ul style="list-style-type: none"> -Amendment of profile -Ensure specialty appointment -Consideration for entrance into MMA 	No later than 9 months, should an additional meeting be held to determine if Soldier should be assigned to the MMA.				

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11	Soldier assigned to MMA or unit?	IAW ARNG-HRH Policy Memorandum 10-051, Paragraph 4, Case Meeting recommends entry into MMA or if the Soldier should remain assigned to the organic unit. Overall program responsibility and decision authority for MMA assignment or release from assignment ultimately reside with the State G-1.	ARNG-HRH Policy Memorandum 10-051, Paragraph 4			Soldiers selected for the MMA are assigned to vacant positions within the MMA host command or to a dedicated TDA paragraph number with the State Joint Force Headquarters (JFHQ) via the Temporary TDA process. (ARNG-HRH Policy Memorandum 10-051, Paragraph 4).
12	Continue to monitor Soldier until complete resolution of issue	If the MNA Soldier continues to be assigned to the organic Unit after 9 months, it is expected for the Soldier to recover before 12 months. The CC continues to monitor the Soldier and the movement of the case in e-Profile.			e-Profile	
13	<p><u>Case Meeting 4-Max. 12 Months</u></p> <p>Conduct case meeting to evaluate current status of Soldier to determine:</p> <p>-Issue permanent profile -Disposition</p>	<p>Case meeting determines permanent profile and final disposition.</p> <p>No later than 12 months should a permanent profile and disposition be issued for the Soldier.</p>				
14	Determine appropriate disposition	Case meeting determines appropriate disposition, to include: Option #1: MOS Medical Retention Board (MMRB)/MAR2, Option #2: Soldier Returns to Duty, Option #3: Refer to Integrated Disability Evaluation System (IDES), Option #4: Extend temp. profile (up to 6 months), and Option #5: Refer Soldier to Unit to discuss Non Line Of Duty (NLOD) Options.				

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15	Refer to MMRB/MAR2	Option #1: Soldiers are referred to the MMRB/MAR2 process to determine a Soldier's ability to perform primary MOS.				
16	Begin MMRB/MAR2 Process for Soldier	HSS and Soldier begin the MMRB/MAR 2 Process.				
17	Soldier returns to duty	Option #2: Soldiers whose health condition has resolved and can return to duty.				
18	Refer to IDES	Option #3: Soldier is referred to the IDES if issued a Perm 3/4 and does not meet retention standards.				
19	Begin IDES Process for Soldier	Soldier begins the IDES Process.				
20	Extend temp. profile (up to 6 months)	Option #4: Soldiers that require additional time to heal can have their temp profile extended up to an additional 6 months IAW AR 40-501 (Standards of Medical Fitness), Chapter 7, Paragraph 4c.	AR 40-501, Chapter 7, Paragraph 4c			The longest time that a medically non-deployable Soldier would be in the MMPS to obtain a permanent profile would be a total of 12 months (18 months by exception).
21	Refer Soldier to Unit to discuss NLOD Options	Option #5: The CM refers Soldiers who suffered NLOD injuries, illnesses, or diseases to discuss options with their Unit Commander.				
22	Discuss Soldier's options	The Unit Commander discusses options for Soldiers who suffered NLOD injuries, illness, or disease.				The Unit Commander reviews the best options for the Soldier.
23	Retire, if eligible	Option #1: Soldiers who are eligible for retirement may apply for retirement.				

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24	Resign, Expiration Term of Service (ETS), Separate, and/or Discharge	<p>IAW, AR 135-178 (Enlisted Administrative Separations), Option #2: Eligible Soldiers may choose to Resign, Expiration Term of Service (ETS), Separate, and/or Discharge.</p> <p>Resign: The process by which an officer tenders a request to terminate service as an ARNGUS officer and/or Reserve of the Army.</p> <p>ETS: The scheduled date on which a soldier's statutory or contractual (whichever is the later) term of military service will end.</p> <p>Separate: An all inclusive term which is applied to personnel actions resulting from release from active duty, discharge, retirement, dropped from the rolls, release from military control of personnel without a military status, death, or discharge from the ARNGUS with concurrent transfer to the Individual Ready, Standby, or Retired Reserve. Reassignments between the various categories of the USAR (Selected, Ready, Standby, or Retired) are not considered as separations.</p> <p>Discharge: Complete severance from all military status gained by the enlistment concerned.</p>	AR 135-178			
25	Non Duty-Physical Evaluation Board (ND-PEB)	Option #3: Soldier is referred to the ND-PEB.				