

Education Counseling Support Team (ECST)

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Summary

The ARNG Education Counseling Support Team (ECST) provides education benefits counseling to Soldiers, spouses and Department of the Army civilians. Education Counselors are part of the ARNG Education Support Center (ESC) located at the Professional Education Center (PEC) in Little Rock AR. Voluntary counseling support on programs that direct college and career paths, including the GI Bill, Tuition Assistance, Testing, Incentives, and Degree Plans are just a few of the benefits offered. The team consists of counselors, credit analysts, and degree planners who can explain education benefits, analyze military credit, and create degree plans. Counselors are available by phone, email, or on a walk in basis. ECST services are meant to augment state-level services, provide an extension of services for state Education Service Offices, and provide counseling assets to ARNG Soldiers and benefit-eligible dependents.

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Frequently Asked Questions

Q. What kind of education counseling is available?

A. The ECST can explain education benefits, analyze military credit, and create degree plans. Counselors offer a comprehensive review of non-traditional credit including military, civilian, and testing credit. A military credit assessment will determine the Army Continuing Education (ACE) recommended credit for military training and experience. This credit will be combined with any civilian institution and testing credit for a comprehensive and consolidated list of all possible credit available for application within a degree plan. Once the Military Credit Assessment is complete, a Degree Plan will be created based on the requests within the application and the available credit. Counseling is also available regarding choosing an institution, obtaining financial aid, and many other considerations on the way to attaining education goals.

Q. Who is eligible to receive education counseling?

A. Soldiers and benefit-eligible civilians may receive assistance from the ECST.

Q. How can I access education counseling services?

- A. Customers can access counseling services on a walk-in basis at the Professional Education Center (PEC) or contact the Education Counseling Services Team via [email](#), or by calling 1-866-628-5999.

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Links

- [ARNG Education Home Page](#)
This comprehensive website serves as the premier source for education, incentives, and employment services information as it applies to Army National Guard Soldiers.
- [ARNG Education Support Center Counseling Services](#)
The ARNG Education website contains information about the ESC and provides contact information for the Education Counselors.

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References

Regulations

- [AR 621-5, Army Continuing Education System \(ACES\)](#)

Documents and Forms

- [ARNG CST Application for Degree Planning](#)
- [ARNG State Education Office Contact Information](#)
- [National Guard Education, Incentives and Employment: Education Benefits Handbook](#)

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Points of Contact

- [ARNG Education Support Center](#)
1-866-628-5999
BOX 46 Camp J.T. Robinson
North Little Rock, AR 72199-9600
- [ARNG ESC Education Counseling Services](#)
1-866-628-5999
BOX 46 Camp J.T. Robinson
North Little Rock, AR 72199-9600
- [Click here to access your State Education Office contact information](#)

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