

## myPay

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### Summary

myPay is a Defense Finance and Accounting Service (DFAS) administered automated online system that puts the Soldier in control of processing certain pay data account items. Soldiers, who utilize myPay, can access pay and tax statements as well as advisories of travel reimbursements made into their online accounts. DoD Civilian accounts can also be accessed through this site for Technicians and DA Civilians.

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### Frequently Asked Questions

#### **Q. How do I create a myPay login ID?**

A. If you do not have a myPay login ID, access the [myPay Website](#) and enter your SSN and follow the on-screen instructions to receive a login ID.

#### **Q. How do I create a myPay password or PIN?**

A. If you do not have a myPay password or PIN, access the [myPay Website](#) and click on new password and follow the on-screen instructions.

#### **Q. May I view and print my tax documents from the myPay website?**

A. You may view and print your tax documents online. W-2s are available for review and printing as well as the ability to make adjustments if necessary.

#### **Q. What Thrift Savings Plan (TSP) transactions can be made via myPay?**

A. TSP via myPay is only available to Active/Reserve Military Members, Health and Human Services (HHS) Employees and Environmental Protection Agency (EPA) employees.

- The following TSP transactions can be made:
  - Initiate enrollment of TSP at anytime. Please note that contributions cannot be accepted for six months following a financial hardship withdrawal.
  - Military Members can initiate or amend their percentage of basic pay/incentive pay/special pay at any time if they are contributing to basic pay.
  - Cancel contributions at any time throughout the year.

#### **Q. What is Travel Advice Of Payment (AOP)?**

- A. The Travel AOP option provides myPay users with the capability to view and print their processed TDY Travel Vouchers on-line.

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### Links

- [Defense Finance and Accounting Service \(DFAS\)](#)  
DFAS is a DoD organization that specializes in finance and accounting by delivering pay and financial information.
- [myPay](#)  
The myPay website can be utilized by customers to request support or provide feedback about issues related to military pay.
- [myPay FAQ](#)  
The myPay FAQ section provides questions and answers to common issues and concerns.
- [myPay – Retiree and Annuitant Pay](#)  
This section of myPay contains information (e.g. federal income tax withholdings, pre-tax deductions, etc) for retirees concerning federal taxes.

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### Points of Contact

- ARNG Pay Information: U.S. National Guard  
1-888-DFAS411 (1-888-332-7411), DSN: 580-5096

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