

Army Knowledge Online (AKO)

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Summary

AKO is a single enterprise web portal that provides single sign on capability for email, directory services, blogs, file storage, instant messenger, and chat as well as links and access to other related army websites (e.g. ATTRS, iPERMS, MEDPROS, etc). AKO is available to all components of the Army (Active, Reserve and National Guard) as well as those who support the Army to include contractors and Family dependents, as well as Army Retirees. In addition, AKO offers the capability for users to build pages and file storage folders with access control capabilities to facilitate information sharing within the Army.

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Links

- [Army Knowledge Online](#)
Homepage for Army Knowledge Online
- AKO – “My Account”
The "My Account" section allows users to change preferences, including mail forwarding and sponsor management, set e-mail vacation messages, and update an address or phone number. Users can set up “My Profile” pages here to display qualifications and experience to other AKO users. This area is also used for registering Common Access Cards.
- AKO – “Favorites”
The "Favorites" section allows users to bookmark frequently used pages for easy and direct access. Once a page is located, just click the “Add to My Favorites” button at the top of the page to add it to the list of favorites. Users can bookmark files and forums, too, and add links to access from AKO. To add or delete bookmarks to pages, files and forums, just click the “Edit” link next to “My Favorites.”
- AKO – “Self Service”
The “Self Service Section” provides users with a myriad of resources and information. This section allows users to access sites for benefits, education, family, finance, legal, personnel, medical, readiness, security, training, travel, and much more.

- AKO – “Quick Links”
 The "Quick links" section provides users with quick access to specific resources and AKO-specific information to improve user experience. The drop-down menu eliminates user-need to search the entire site for basic AKO navigation and Portal information.
- AKO Webmail / “Email” Icon
 AKO Webmail is a free career/lifetime e-mail address which includes access to Web-based e-mail.
- AKO - “Files” Icon
 AKO Files links the user to the Army’s shared portable hard drive, allowing the user to store up to 50 megabytes of data online, and if they choose, share these documents securely through the portal.
- AKO - “Discuss” Icon
 AKO Discuss links the user to blogs and forums. Blogs are broken down by Military Service and MSO, and Discussion Forums are listed based on subject. Users have the ability to search blogs and forums for specific titles and keywords.
- AKO – “Groups” Icon
 AKO Groups allow users to create a list of AKO users to easily publish and distribute information amongst. For example, users can create groups for their unit or family readiness group, create a homepage for groups, and send group emails whenever new information is posted. AKO users can also access and manage all their associated groups through this site.
- AKO – “Instant Message (IM)” Icon
 AKO IM provides Web-based IM services that don’t require the download or installation of new software – they run in the browser, and conversations between AKO users are secure.
- AKO – “Forms” Icon
 AKO Forms is the Army Publishing Directorate’s (APD) next-generation forms content management system. "My Forms" Portal v2.0 provides an Army enterprise forms system situated behind the Army Knowledge Online (AKO) to improve the management of thousands of forms-based processes. The solution includes Army enterprise-wide licenses for new electronic forms software, Lotus Forms Viewer, and new electronic approval software, Approvel Desktop. This portal allows the user to search, view, fill, edit, route, and track all forms.
- AKO- “Video” Icon
 AKO Video Messaging is a system designed to keep military families and troops stationed around the world connected using personal video messages. The program is easy-to-use, secure and accessible through the AKO portal; all you

need is a webcam and an Internet connection. Video Messaging enables users to easily create and send high-quality personal video messages (videos) from their computer to recipients on high-speed or dial-up connections.

- AKO- "People" Icon
AKO People is the AKO global address book, allowing users to search all names and portal users.

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Points of Contact

- AKO Help Desk
877-256-8737
DSN 564-3791
Email: <https://help.us.army.mil>

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